

**RESOLUTION NO. R 19-61**

**A RESOLUTION AUTHORIZING THE EXECUTION OF A CONTRACT WITH SPECTRUM ENTERPRISE FOR THE INSTALLATION AND SERVICE OF CABLE TELEVISION AT THE GLADSTONE COMMUNITY CENTER.**


**WHEREAS**, staff has evaluated other cable television service providers and recommend this vendor and service to the City Council.

**NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF GLADSTONE, MISSOURI, AS FOLLOWS:**


**THAT**, the City Manager of the City of Gladstone, Missouri, is hereby authorized to execute a contract for cable television service with Spectrum Enterprise in the amount of \$29,500 for a three year term.

**FURTHER, THAT**, funds in the total amount of \$29,500 are hereby authorized for such purpose from the Community Center Park Sales Tax Fund.

**INTRODUCED, READ, PASSED AND ADOPTED BY THE COUNCIL OF THE CITY OF GLADSTONE, MISSOURI, THIS 11<sup>th</sup> DAY OF NOVEMBER, 2019.**

  
\_\_\_\_\_  
Mayor Carol J. Suter

ATTEST:

  
\_\_\_\_\_  
Ruth E. Bocchino, City Clerk



## *Request for Council Action*

RES ☒ # R-19-61

BILL ☐ # City Clerk Only

ORD # City Clerk Only

Date: 11/4/2019

Department: Parks & Recreation

Meeting Date Requested: 11/11/2019

Public Hearing: Yes ☐ Date: [Click here to enter a date.](#)

Subject: Community Center Spectrum Cable Television Service

Background: Approximately 5 years ago, analog service provided by Time Warner Cable was discontinued. It was cost prohibitive at the time to have TWC bring digital service to the center. Therefore, staff made the recommendation to install Direct TV which has not been well received by Community Center Patrons. The service routinely "drops" channels and service is lost during rain storms. Due to the competitive market, construction cost has recently decreased to bring digital service to the community center.

Budget Discussion: Funds are budgeted in the amount of \$ 29,500 from the CCPT Fund. Ongoing costs are estimated to be \$ 9,000 annually. Previous years' funding was \$6,348/year

Public/Board/Staff Input: Staff has evaluated and concluded that Spectrum will provide an upgraded experience for community center patrons. Construction cost to bring Spectrum Service to the center is \$2,500 with a three year agreement totaling \$27,000. It is believed that the increase in monthly cost will have an overall positive effect on the retention of community center members.

Provide Original Contracts, Leases, Agreements, etc. to: City Clerk and Vendor

Justin Merkey  
Department Director/Administrator

  
City Attorney

  
City Manager

R-19-61



### Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: Kerry Triplett  
 Phone: (913) 643-4223 ext:  
 Cell Phone: +1 8162156261  
 Fax: (704) 945-5635  
 Email: kerry.triplett@charter.com

**Order # 11484918**

Customer Information: Customer Code		
<b>Business Name</b>	Gladstone Community Center	<b>Customer Type:</b> New Customer
<b>Federal Tax ID</b>	<b>Tax Exempt Status</b>	<b>Tax Exempt Certificate #</b>
*****5624		
<b>Billing Address</b>		
<b>Attention To:</b>		<b>Account Number</b>
6901 N HOLMES ST GLADSTONE MO 64118		
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Linda Borders	(816) 423-4201	lindab@gladstone.mo.us
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Justin Merkey	(816) 423-4200	justinm@gladstone.mo.us
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>
Mark Mejia	(816) 423-4204	markm@gladstone.mo.us

**Internet and TV Services Order Information For 6901 N HOLMES ST GLADSTONE MO 64118**

**Service Type**

Fiber Connect Plus  
Channel Insertion

**New and Revised Services and Monthly Charges At 6901 N HOLMES ST , GLADSTONE MO 64118**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Fiber Connect Deluxe	50	\$5.50	\$275.00	36 Months
Music Choice	1	\$50.00	\$50.00	36 Months
Svc Charge-Per Rm	50	\$8.50	\$425.00	36 Months
<b>*Total</b>			<b>\$750.00</b>	

\*Prices do not include taxes and fees.

**One Time fees At 6901 N HOLMES ST , GLADSTONE MO 64118**

Description	Quantity	Sales Price	Total
Installation Fee (NRC)	1	\$2,500.00	\$2,500.00
<b>Total</b>			<b>\$2,500.00</b>

\*Prices do not include taxes and fees.

## Special Terms

Some or all of your Order is subject to a promotional offer the terms of are posted at <https://enterprise.spectrum.com/contractbuyout>

## Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.



Authorized Signature for Customer



Printed Name and Title



Date Signed



## SPECTRUM ENTERPRISE SERVICE AGREEMENT

The customer identified below ("Customer") hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com/> ("Terms of Service"), which are incorporated herein by this reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a "Service Order"), which together with this agreement constitute the "Service Agreement" by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

Spectrum Contact Information	
Spectrum Enterprise 12405 Powerscourt Drive St. Louis, MO 63131	Contact: Kerry Triplett  Telephone: (913) 643-4223  Email: kerry.triplett@charter.com

Customer Information				
Customer Name (Exact Legal Name): Gladstone Community Center			Main Tel. No.:	
Billing Address: 6901 N HOLMES ST	Suite:	City: GLADSTONE	State: MO	Zip Code: 64118
Billing Contact Name: Linda Borders	Tel. No.: (816) 423-4201		E-mail: lindab@gladstone.mo.us	
Authorized Contact Name: Justin Merkey	Tel. No.: (816) 423-4200		E-mail: justinm@gladstone.mo.us	

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

**Customer:** Gladstone Community Center

**By:** *Scott Winger*

**Name (printed):** Scott Winger

**Title:** City Manager

**Date:** 11/12/19