

**RESOLUTION NO. R-22-15**

**A RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE AN AGREEMENT WITH BUSCOMM INCORPORATED FOR THE PURCHASE OF A MULTICHANNEL RECORDING SYSTEM FOR THE EMERGENCY SERVICES DISPATCH CENTER IN THE AMOUNT OF \$38,405.72.**

**WHEREAS**, the present recording system in the emergency services dispatch center is past its useful service expectancy and a new system is needed to comply with the radio system encryption mandate being implemented in 2022; and

**WHEREAS**, three (3) written proposals for replacement of the recording system were solicited by qualified vendors; and


**WHEREAS**, staff has reviewed the bids and recommended that the proposal submitted by BusComm Incorporated be accepted; and

**WHEREAS**, the City Council finds that it is in the best interest of the City to contract with BusComm Incorporated for the purchase of a multichannel recording system for the emergency services dispatch center.

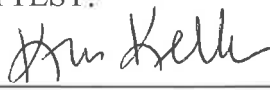
**NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF GLADSTONE, MISSOURI, AS FOLLOWS:**

**THAT**, the City Manager of the City of Gladstone, Missouri, is hereby authorized to execute an agreement with BusComm Incorporated for the purchase of a multichannel recording system for the emergency services dispatch center at a cost not to exceed \$38,405.72.

**INTRODUCED, READ, PASSED AND ADOPTED BY THE COUNCIL OF THE CITY OF GLADSTONE, MISSOURI THIS 25<sup>th</sup> DAY OF APRIL 2022.**

  
\_\_\_\_\_  
Bill Garnos, Mayor

ATTEST:

  
\_\_\_\_\_  
Kris Keller, City Clerk



## *Request for Council Action*

RES  # R-22-15

BILL  # City Clerk Only

ORD # City Clerk Only

Date: 4/19/2022

Department: General Administration

Meeting Date Requested: 4/25/2022

Public Hearing: Yes  Date: [Click here to enter a date.](#)

**Subject:** A Resolution authorizing the City Manager to execute an agreement with BusComm Incorporated for the purchase of a multichannel recording system for the emergency services dispatch center in the amount of \$38,405.72.

**Background:** The recording system in the communications center provides the ability to record, store and recall radio transmissions and phone conversations on every assigned City of Gladstone radio talkgroup and all 911 and non-emergency phone lines coming into the consoles. The current recording system is approximately 13 years old and will not have the ability to record radio traffic under the new encryption mandate being implemented by the Metropolitan Area Regional Radio System (MARRS) later this year. The recording system recommended by staff will provide ample channels for our current needs and will have the ability to expand to accommodate the needs of additional communities in a co-located dispatch scenario. Expanding the system in the future can be a cost shared by the other participating jurisdictions utilizing the common space. Beyond the first year, an ongoing annual maintenance agreement will be required which can also be shared between our co-located dispatch partners.

**Budget Discussion:** Funds are budgeted in the amount of \$38,405.72 from the 2021 Lease Purchase. Ongoing costs are estimated to be \$ 4,483.68 annually. Previous years' funding was \$0

**Public/Board/Staff Input:** Staff recommends approval of the proposed Resolution

**Provide Original Contracts, Leases, Agreements, etc. to:** City Clerk and Vendor

Bob Baer  
Department Director/Administrator

JM  
City Attorney

SW  
City Manager



## Gladstone Police Department Support Services Division - Memorandum

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**DATE:** 3/23/2022

**TO:** Assistant City Manager Bob Baer *BB*

**FROM:** Administrative Services Manager Rob Sanderson

**CC:** Captain Karl Burris; Police Chief Fred Farris

**RE:** Dispatch Channel Recorder

The current NICE dispatch recorder is functioning and recording our radio channels. However, the system will not meet the needs of a co-located dispatch center. There is also speculation that the recorder will not support the new radio systems; which are scheduled to be installed in June of 2022.

In researching this project, I received three independent quotes to replace the recorder. Each of these solutions will support the full twelve console center. The quotes are as follows:

Motorola Solutions NICE: \$239,830.10  
BusComm Verint: \$38,405.72  
BusComm Stancil Solutions: \$40,228.08

My recommendation is to purchase and install the Verint product sold by BusComm. IT Manager John Beadles and I attended a demo of the Verint dispatch recorder. This recorder has a large enough chassis to handle our current channel requirement AND is expandable to take on the co-located center. The interface is intuitive easy to use. One of the best features is the ability to email audio files without having to download a player. It's all embedded.

Please let me know if you have any questions.

Respectfully,

A handwritten signature in black ink, appearing to read "Rob Sanderson", written over a horizontal line.

Rob Sanderson